

**Government of India  
Ministry of Finance  
Department of Revenue  
Central Board of Direct Taxes**

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PRESS RELEASE

**Finance Ministry meeting with Infosys on glitches in e-filing portal of Income Tax Department**

The Hon'ble Finance Minister took a meeting with Mr. Salil Parekh, MD & CEO Infosys on 23.08.2021 to convey the deep disappointment and concerns of the Government and the taxpayers about the continuing glitches in the e-filing portal of the Income Tax Department even after two and half months since its launch, which was also delayed. She sought an explanation from Infosys for the repeated issues faced by taxpayers.

Ministry of Finance emphasized that there is a need for putting in more resources and efforts on the part of Infosys so that the much delayed delivery of agreed services is ensured. Mr. Parekh was also sensitized on the difficulties that the taxpayers were facing and the problems that are arising on account of the delays in the functioning of the portal.

Hon'ble Finance Minister demanded that the issues faced by taxpayers on current functionalities of the portal should be resolved by the team by 15<sup>th</sup> September, 2021 so that taxpayers and professionals can work seamlessly on the portal.

Mr. Parekh explained that he and his team are doing everything to ensure the smooth functioning of the portal. Further, he said, over 750 team members are working on this project and Mr. PravinRao COO of Infosys, is personally overseeing this project. He also assured that Infosys is working expeditiously to ensure a glitch-free experience to the taxpayers on the portal.

(Surabhi Ahluwalia)  
Commissioner of Income Tax  
(Media & Technical Policy)  
Official Spokesperson, CBDT